

RETURN FORM

Instructions: Print out this form and fill it out in its entirety. Package new, undamaged items well and ship back to the address below. Include this form in the box with your return.

Kilian Hardware ATTN: Returns 8450 Germantown Ave Philadelphia, PA 19118 215-247-0945

Please note: Returns must be made within 30 days of receipt of the order. Returns of Emtek products will incur a 25% restocking charge. No credit will be given for custom orders, including custom cut lengths of weatherstrip, tinted paint, and made-to-order thresholds as examples. No credit on items not received to us in new condition. Returns of large quantities or high dollar values may incur a restocking charge. Shipping costs are not refundable. If you have any questions, please call 215-247-0945 or email info@kilianhardware.com.

Date: Phone:		
Email Address:		
Items Returning For C	redit:	
Item Name or SKU	Quantity	Reason for Return